



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority

NOTTINGHAMSHIRE FIRE AND RESCUE SERVICE ANNUAL REPORT 2011/2012

Report of the Chief Fire Officer

Agenda Item No:

Date: 21 September 2012

Purpose of Report:

To present to Members the Nottinghamshire Fire and Rescue Service Annual Report 2011/2012 updating communities and stakeholders on the Service's progress during the previous year.

This report also provides updates on Nottinghamshire Fire and Rescue Service's performance information and a financial summary.

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1. BACKGROUND

- 1.1 Since 1999 the Fire and Rescue Authority has been required to report on its performance for public and government scrutiny. Over the years this has been through various formal and legislative frameworks such as Best Value, Comprehensive Performance Assessment (CPA) and Comprehensive Area Assessment (CAA).
- 1.2 Changes by the coalition government have removed the need to satisfy the previous frameworks which are no longer to be enforced. However, under the 'localism' agenda and the latest National Framework Document (NFD) it remains essential for the Service to demonstrate how it is delivering its services against its Integrated Risk Management Plan (IRMP), delivery of the transparency agenda for publicising spending and remain accountable to Fire Authority, local communities and business for its service delivery.
- 1.3 Amendments to performance reporting in liaison with the Local Government Association (LGA) and Chief Fire Officers Association (CFOA) continue to encourage greater fire sector led autonomy in relation to performance reporting and improvement agendas. However, this will not remove the requirements of the Service to demonstrate how it is using tax payer's money.

2. REPORT

- 2.1 Nottinghamshire Fire and Rescue Service (NFRS) continues to pursue the principle of demonstrating it utilising public finances and delivering its services in an effective and efficient manner, the Annual Report provides a broad range of information on key areas of activity.
- 2.2 Examples of the key activities include, the implementation of the Fire Cover review options taken by the Authority, Service wide restructure to realise budgetary savings, continued rationalisation and investment in facilities to ensure they are fit for purpose and reflect our commitment to the equalities framework and clear commitment to local business through our fire protection teams, all helping to drive down our total number of incidents and support the local economy and well-being of local residents.
- 2.3 The Services Communications Team will continue to publicise and circulate the Annual Report through local media, partner organisations, public libraries and other stakeholders to encourage members of the community to find out more about the performance of the service. The Service also now uses the Website to promote the performance of the service as the first port of call for information, in particular the publication of all spending exceeding the government guideline of £500.
- 2.4 If approved, the document will be circulated widely as detailed above, utilising the most cost efficient means to reduce the financial burden to the Authority.

3. FINANCIAL IMPLICATIONS

The cost of providing the Annual Report as a hard copy to our current distribution list and enabling community access is approximately £500. Greater accessibility is provided from the Services Website, thus further controlling cost and promoting the wider agenda for communication.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

The report clearly highlights elements of how the Service recruits and develops its staff and also what the Service intends to action in the future as part of the current Service plan for 2010 – 13 and furthermore looks forward to our next iteration of IRMP.

5. EQUALITIES IMPLICATIONS

- 5.1 An initial equality impact assessment previously identified the need to ensure that the Annual Report is accessible to all members of the community. The plan will be available via the internet and continues to be provided in audio format, in Braille, large-print or in an alternative language should this be required.
- 5.2 This report details how the Service has delivered against its legal and moral obligations under the equality and diversity agenda.

6. CRIME AND DISORDER IMPLICATIONS

There are no additional crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

- 7.1 The production of the Annual report is one element of ensuring the Authority remain compliant with its duties within the Fire and Rescue Services Act 2004 (FRSA 2004), the production of its IRMP and removes the potential for interventions that the Secretary of State may instigate in relation to the performance and compliance of an individual Authority.
- 7.2 In future the Authority will see this provision addressed by the production of an annual statement of assurance, as required through the current National Framework, the detail of which is being considered nationally with regard to its content and requirements.

8. RISK MANAGEMENT IMPLICATIONS

- 8.1 The production and distribution of this annual report supports the current code of practice for local authorities with regard to transparency and removes the likelihood of external criticism of its approach to delivering the service.
- 8.2 This is fully supported with the continual publication of financial and operational activity data on the Service Website and seen as complimentary to the annual report publication recommended within this report.

9. RECOMMENDATIONS

That Members approve the publication and circulation of the Annual Report 2011/2012, ensuring discharge of the Authorities duties as contained within the statutory requirements of FRSA 2004 and supporting National Framework.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

Frank Swann
CHIEF FIRE OFFICER



NOTTINGHAMSHIRE
Fire & Rescue Service
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Annual Report 2011/2012



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Foreword

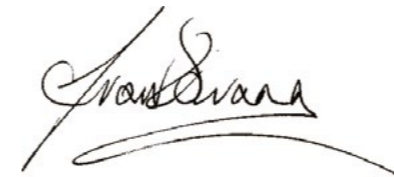
2011 was a significant year for Nottinghamshire Fire and Rescue Service. For the first time in two decades we took a full county-wide review of the risks affecting Nottinghamshire communities and what we could do to mitigate or respond to them.

This was an extensive, yet valuable piece of work. Many years of data was scrutinised to identify past trends and predict future needs, and this helped us to reach a number of recommendations for the shape of our services over the next decade.

We talked to the public about what we had found, the conclusions we had reached and our proposals for moving forward. We listened to what they told us and then, in December, the Fire Authority weighed up all the evidence and took its decisions.

As a consequence, fire cover is being enhanced in the centre and the north of the county where the risks are greatest, and streamlined in the south where there is more provision than we need. Some part-time firefighter posts have been lost and officer numbers reduced, but the number of full-time frontline firefighters is being increased and, whilst the decisions were not driven by economics, the estimated £800,000 per year savings will help us to continue managing our services during times of economic pressure.

The resulting changes are now being phased in over three years – some of them have already been introduced – and we are confident that the overall effect will be to put the right level of resources in the places where they are most needed, helping us to make Nottinghamshire a safer place to live and work.



Frank Swann
Chief Fire Officer



Cllr Darrell Pulk
Chair
Nottinghamshire and City of
Nottingham Fire Authority





DELIVERING OUR SERVICE

Moving on with our future vision

One of the most significant features of the year was the consultation and outcomes of the Fire Cover Review.

This detailed scrutiny of frontline services across the whole county was designed to reflect the societal, transportation and environmental changes that had taken place over the last 20 years, and to reconfigure services – based on an assessment of risk – to take us forward for the future.

Throughout a 15-week formal consultation we held focus groups and briefing events and invited comments about our proposals online via our website. We spoke to councillors, MPs, partner organisations, and business and community leaders and we took to the streets to canvass opinion from passers-by.

The results presented to our Fire Authority showed majority support for the proposals by the people who took part. All the information was considered by the Authority and the changes that were agreed will be introduced over the next three to four years.

Since the decisions were taken, we have upgraded Edwinstowe Fire Station from retained to wholetime, strengthening the response in that area to address the risks identified in the middle of the county. We have removed the under-utilised retained fire engines from Carlton and Highfields – leaving the wholetime crews in place – and successfully redeployed all 23 retained firefighters from those three stations who wanted to join the wholetime section.

Other future changes include putting additional staff at Bingham to improve the service provided there by our retained crew, and an extra wholetime crew into Worksop for 12 hours a day, supplementing the cover already provided and attending to the risks identified in that area.

We will be introducing dedicated teams of experts to the three parts of our county (north, city and south) to focus on delivering initiatives that teach people of all ages in our community about how to keep themselves, and their friends and families safe. We are also exploring the feasibility of introducing Targeted Response Vehicles to our fleet and we are looking for a site outside the city centre as a new base for Central Fire Station.

As soon as the Fire Authority reached its decision on the Fire Cover Review, we were able to re-assess our staffing position and we identified 36 vacancies for wholetime firefighters that we will be seeking to fill in the autumn. We also hope that our spring recruitment drive for new retained firefighters at stations across the county will pay dividends later in 2012, once we have completed the rigorous assessment process.

If any aspiring firefighters were looking for inspiration, they need look no further than Nottinghamshire as five of our operational staff have been highly acclaimed with national honours.

The Queen's Gallantry Medal has been awarded to four of our Stockhill crew. This is one of the greatest honours that it is possible for anyone to achieve, and the Service is extremely proud of Matthew Willis, Sanjeev Mohla, Daniel Wareham and Andrew Alexander.

The four were nominated after displaying exemplary bravery when they responded to a major gas explosion at a house close to the fire station in June 2010. The incident left two people with dramatic life-changing injuries and completely destroyed the property.

The Queen's Gallantry Medal is just one level below the George Medal and is only awarded in exceptional circumstances. It is therefore a great honour for the four firefighters themselves and for the Service, as well.

We were also delighted to see Watch Manager Kevin Ruane awarded the MBE in the Queen's Jubilee Honours list. This came in recognition of his commitment to fire and rescue services over the last 20 years – both here and abroad.

Kevin, who works at our training centre, is fluent in German and acts as the official translator for the Fire Service Youth Training Association. He has also been instrumental in organising two UK-based World Firefighters Games, helping to market two World Games held in Asia and arranging international fire service exchanges both to and from the UK.

Our focus

on prevention and learning

Changes were made to the way we prioritise Home Safety Checks during the year, supporting our efforts to focus on the people who are most vulnerable and at greatest risk of having a fire in their home.

A new policy was introduced to assess the individual and personal level of risk of everyone who requests a Home Safety Check (HSC). Those who are believed to be 'high risk' are recommended for an HSC visit by fire crews or a member of the Vulnerable Persons Team and they will fit smoke alarms if it is appropriate to do so. We also have connections with partner agencies (eg Age Concern, Nottinghamshire Deaf Society) which may be able to help people who are considered to need additional support to keep them safe at home.

Households which are assessed as low risk are given fire safety information to help them assess their own homes and we advise them on safety measures they can introduce themselves, improving their own safety and that of their families. An interactive online tool is currently being developed to support this, and should be available on our website later this year.

Our 'Buy It, Fit It, Test It' campaign was launched in conjunction with this change in policy, to encourage people to think about buying their own smoke alarms, to fit them and to test them regularly.

Smoke alarms are proven to be potential life-savers by giving early warning of smoke and fire, and offering people the best chance of being able to escape a building and dial 999 for professional help. They cost very little to buy, they are easy to fit and they should be tested often to make sure they are working properly.

The smoke alarm message also comes across loud and clear in a brand new initiative at our fire station at Misterton, thanks to the creativity of the retained crew and the support of the local community.

A disused portable building at the station, which was formerly used as a gym, has been transformed into 'Risky Rooms' – an education centre that re-creates a kitchen, lounge and bedroom filled with the typical risks that could cause a fire in those rooms.

Local groups are now invited to visit Risky Rooms, see the dangers, take away the learning and make changes at home to reduce the risks to themselves and their families and friends.

There are also many dangers that lurk outdoors, and we have a well-established education programme for schoolchildren that we run twice a year in conjunction with a large number of other local agencies and partners.

Safety Zone has recently earned a major seal of approval with the award of LASER Accreditation by the LASER Alliance. This is an excellent achievement and gives renewed credibility to the information we offer to thousands of 10 and 11 year-olds every year about how to make wise decisions when exposed to risk.

With input from all the emergency services, public utility companies, railway companies, Trading Standards and others, we use a series of interactive scenarios to teach participants how to be safe near water, how to avoid causing a fire and what to do if they experience one, how to use public transport safely, some basic first aid and the impact of making hoax emergency calls.

LASER (Learning About Safety by Experiencing Risk) Accreditation is a voluntary quality assurance programme for providers of practical safety education. We hope it will give schools and other organisations even greater confidence that Safety Zone is a recognised learning activity that is well-established and based on good practice.

Our Fire Safe programme has continued to achieve success in working with young people aged between 12 and 17 who have been convicted of arson and received a youth referral order through the courts. Using cognitive behaviour, the team seeks to address fire awareness and the consequences of fire-setting behaviour.

Eight young people successfully completed the programme last year and we are pleased to report that there has been no evidence of re-offending since our intervention. We hope that this positive change in their behaviour continues.



Developing a new 999 emergency call system

Work began in early 2012 to procure a brand new single mobilising system and associated equipment that will be shared between Leicestershire and Derbyshire fire and rescue services and ourselves.

We joined forces with our neighbours at the end of 2011 to submit a joint bid to the Department for Communities and Local Government to fund the project. The bid was successful and we were awarded £5.4 million to take the work forward and enhance emergency control room equipment.

A joint project team has been set up to implement the system across the three counties' control rooms, and we expect this to be fully delivered by autumn 2013. Once in place, Nottinghamshire, Leicestershire and Derbyshire will share a common system to mobilise firefighters, fire engines and other resources to emergency incidents.

They will continue to function independently through three individual command and control rooms but the technology will allow them to work together and share responsibilities when necessary, particularly at times of peak demand.

The overall effect will be to streamline working practices and improve the services delivered to all communities within each of the three counties.

Protecting businesses from fire

Fire Protection officers continued to prove that they take breaches of fire safety legislation very seriously, with prosecutions that have culminated in convictions through the courts.

A suspended prison sentence, 180 hours of unpaid work and £4,000 costs was imposed on one prominent local businessman after he failed to address a number of safety measures at his company premises in Nottingham, despite several warnings.

In another case, a national retailer was ordered to pay nearly £33,000 in fines and costs for failing to provide adequate fire

safety precautions at its Mansfield store, potentially putting the lives of staff and customers at risk.

These penalties help to emphasise the seriousness of fire safety breaches and reinforce the message that business owners and occupiers must take their legal responsibilities seriously. If they continue to ignore the advice and warnings they are given, then they can expect prosecution and severe sentences from the courts.

We have also issued our first formal caution in relation to fire safety offences. This action is open to us where we have sufficient information to justify an investigation and prosecution, but the matters are at a slightly lower level and can be dealt with by a legal caution rather than a full prosecution. The subject of the caution must admit the offence(s). This is subsequently entered onto a register for a period of two years.

Our first caution involved a pub landlord who locked building exits when people were still inside, therefore putting them at potential risk if there had been a fire. However, he put the situation right as soon as our staff pointed it out to him.

Fire Protection officers carried out more than 600 fire safety audits last year, most of which involved non-domestic buildings (eg workplaces, pubs, restaurants). Almost two-thirds (62%) were found to be not satisfactory in their compliance with fire safety legislation, which is a greater proportion than in the previous 12 months. This shows that the Service is getting better at identifying those premises which are likely to be non-compliant and posing a greater risk to anyone who uses them.

The majority of non-compliant premises were dealt with informally, however 36 were issued with an Enforcement Notice under the Regulatory Reform (Fire Safety) Order 2005 instructing the 'responsible person' for the premises to remedy the situation. 15 posed such a risk that they had prohibition or restriction notices issued restricting their use – in part or in totality – until the issues had been put right. The majority of these involved shops or sleeping accommodation above licensed premises.

Other work for the team included nearly 750 statutory consultations on fire safety matters in relation to building regulations and responding to consultations on planning applications and other statutory consultations, such as those affecting licensed premises and care homes.



Praise for our training

To win praise for your work from an independent external organisation is definitely worthy of note, but to achieve that twice in the space of a year is really a cause for celebration!

Edexcel is a nationally and internationally-respected awarding body for exams and qualifications. Its plaudits for our NVQ training come for the second successive year, heralding our team as 'highly skilled and dedicated' and our physical resources 'amongst the best' that the review team has ever seen.

This success was built on when Nottinghamshire Fire and Rescue Service became only the fifth service in the country to be accredited to offer a newly-introduced Vocational Qualification in Incident command.

The Initial Incident Command course includes written and operational command assessments based upon practical simulations. Our Crew and Watch Managers are put to the test to see how they would manage a range of incidents if they were in charge. Their performance is assessed and learning points identified and addressed.

Achievement of this qualification shows that our operational staff have the knowledge and skills they need to prepare them for the range of challenges and the decisions they may face at the incident ground.

Managing our Service from behind the scenes

Nottinghamshire Fire and Rescue Service took a major step towards becoming more energy self-sufficient with the installation of solar panels at six of its sites.

Stockhill, Mansfield, Highfields and Tuxford fire stations, Headquarters and the Service training centre were all fitted with panels and, even on the dullest of days, were clearly generating electricity – helping to protect the environment and reduce costs.

On a sunny day, the panels can generate up to 50kW of electricity at any one time – the equivalent of 50 1kW electric fires or 20 2.5kW kettles. Within the first four weeks, the panels at Headquarters had generated enough energy to cover the amount

required for the building to run, plus more than £500 worth of power through the feed-in tariff scheme. This is coupled with the benefits of reducing the amount of CO² produced.

We are now investigating the opportunities presented by the installation of ground-source heat pumps as a further way to reduce our carbon footprint and save money on energy bills.

Communication with the people we work for and who work for us continues to be a fundamental aspect of our work in many different areas.

We are currently focusing on our objective of becoming an employer of choice and ensuring equal access to services across the city and county. We intend to reach the Excellent level of the Fire and Rescue Equality Framework by the end of 2013 which means that we need to excel in a number of areas including employment, recruitment, learning and development, delivery of services and working with vulnerable groups, procurement practices and our estates and building stock.

During the year we made great strides towards improving our awareness and understanding of the issues affecting people who are lesbian, gay and bisexual (LGB). Work to support International Day Against Homophobia, our joint sponsorship of Nottinghamshire Pride and the increased declaration of sexual orientation within the workforce were all evidence that contributed to this recognition, and our efforts were formally recognised with a climb of more than 130 places in the Stonewall Workplace Equality Index.

This gave us a ranking of 119 out of 363 organisations, putting us within grasp of the Top 100 employers in the UK with regard to promoting equality among LGB staff and members of the public.

Awareness of disability as both an employment issue and one which is related to vulnerability to fire also continues to develop within the Service. Employees and managers are encouraged to declare disability and our staff are more and more aware of dealing with disabled members of the public, both at incidents and in our prevention work.

We are also looking at measuring public satisfaction with our services in a more pro-active way than our traditional comments and complaints process. As a first step, we worked with a third party organisation to help us to measure the satisfaction of a sample of people who received Home Safety Checks between November and May 2012.

Although only a small pilot at this stage, the response from members of the public was overwhelmingly positive in respect

of how our staff delivered services. For example, 99% of respondents either tended to agree or strongly agreed that our staff were 'polite and courteous' during the HSC.

This pilot also sought to establish how satisfied members of the public were with the process leading up to the HSC visit itself, and whether or not they changed the way they did things in their home or felt safer in their homes as a result. For example, 93% of respondents felt safer as a result of the visit, with only 7% feeling that we could improve the service we gave.

This approach will be developed further during 2012-13 and we look forward to receiving more meaningful feedback that will help us to shape our services for the future.

Communication of a different kind was explored during the year as Nottinghamshire Fire and Rescue Service launched itself into the world of social media. We started tweeting in January and quickly topped the 1,000 figure for the number of followers. Six months on and we now have the capacity to reach 1,700 people and organisations with news, events, safety messages and incidents.

We will also be continuing to develop our Facebook presence in the months ahead so that we can keep in closer contact with the people and communities that we serve.

Prudent financial management

The Authority's finances are managed in accordance with best practice, as defined by the Code of Practice on Local Authority Accounting set down by the Chartered Institute of Public Finance and Accountancy (CIPFA), as well as a range of other accounting standards. The Authority is audited against these standards annually by the Audit Commission, and has consistently received positive comments and unqualified accounts.

The Audit Commission concluded that the Authority has robust systems and processes to manage financial risks and opportunities to secure a stable financial position. This, together with regular scrutiny of financial performance by both the Corporate Management Board and the Finance and Resources Committee, provides a wide assurance to stakeholders in respect of the stewardship and financial management of the Authority.

Corporate Governance

Nottinghamshire and City of Nottingham Fire Authority is an independent body comprising 18 elected councillors from the city and county councils.

These councillors ensure that the Fire and Rescue Service conducts its business in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively.

The Authority also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness. This is achieved by a robust committee structure providing scrutiny in areas such as finance, human resources, community safety and Service performance.

The Authority has approved and adopted a code of corporate governance, which is consistent with the principles of the latest CIPFA/SOLACE Framework: Delivering Good Governance in Local Government. This is reviewed annually.

A copy of the code can be obtained from the address inside the back cover of this report. This explains how the Authority has complied with the code and also meets the requirements of the regulation 4(3) of the Accounts and Audit Regulations 2011 in relation to the publication of an annual governance statement.

The Transfer of Undertakings (Protection of Employment) regulations

In accordance with the requirements of the Code of Practice on Workforce Matters in Local Authority Service Contracts, Nottinghamshire and City of Nottingham Fire Authority certifies that no individual contracts were issued during the past year which involved a transfer of staff.



OUR PERFORMANCE 2011/12

Measuring our performance

Nottinghamshire Fire and Rescue Service aims to provide the best service possible for all residents within the county.

For a number of years we have been compiling data and sending reports to the Government which show how we are performing against a series of fixed national Best Value Performance Indicators (BVPI), and this has been the recognised measure of our achievements.

On 1 April 2008 this requirement changed, and fire and rescue authorities, along with many other public organisations such as district and county councils, were given the flexibility to set their own indicators – or measures – in future.

Just two nationally-set mandatory indicators were introduced from April 2008 and reported on to the Department for Communities and Local Government (DCLG) up until the end of 2009/10. These continue to be measured despite no longer being reported on.

- NI33 – arson incidents. This is split into two parts:
 - i. number of deliberate primary fires;
 - ii. number of deliberate secondary fires, both per 10,000 population.
- NI49 – number of primary fires and related fatalities and non-fatal casualties. This is split into three parts:
 - i. total number of primary fires per 100,000 population;
 - ii. total number of fatalities due to primary fires per 100,000 population;
 - iii. total number of non-fatal casualties per 100,000 population.

Targets set in each department were agreed through careful consideration of the data available. Our Service Delivery National

Indicators and Key Performance Indicators were set using one of three scientific methodologies: logarithmic trendlines, linear trendlines, or two-year moving averages. Historical trends were the starting point, with five years' worth of data being used to produce these trendlines. Statistical analyses were conducted to prove which trendline fitted best with historical fire data, and hence was the best predictor of future outturns.

Under the National Framework 2008-11, NFRS was required to produce a publicly-available Integrated Risk Management Plan (IRMP). The main aim of the IRMP was to make our Service more responsive to locally-identified needs and better able to deliver community fire safety. The priorities detailed in the plan were a means for us to achieve these objectives which, in turn, served to drive our performance measures.





Performance Indicators & outturns

The following tables show the Performance Indicators that our performance was measured against in 2011/12. Those items marked with * are figures to February 2009 only.

Our performance against national indicators

NI	2011/12 Target	2011/12 Outturn	2012/13 Target
33i	5.4	6.62	6.345
33ii	17.5	27.15	25.82
49i	175.9	183.13	176.73
49ii	0	0.37	0
49iii	6.97	7.24	6.77

Colour codes for tables

-  Over 10% off target
-  On or just above target
-  Just under target
-  Over 10% above target

Our performance against Key Performance Indicators

KPI	Description	2009/10 Outturn	2010/11 Outturn	2011/12 Target	2011/12 Outturn	Progress against previous year
8	The % of undisputed invoices which were paid in 30 days	93.2%	94.4%	97%	90%	↻
12i	Proportion of working days/shifts lost to sickness absence by wholetime uniformed staff	5.69	4.76	6.5	5.01	↻
12ii	The proportion of working days/shifts lost due to sickness absence by all staff	6.16	5.33	6.5	5.94	↻
15i	Wholetime firefighter ill-health retirements as a % of the total workforce	0.2	0	0	0.2	↻
15ii	Control and non-uniformed ill-health retirements as a % of the total workforce	0	0	0	0	↻
142iii	The number of calls to fires attended – accidental fires in dwellings per 10,000 dwellings	14.2	15.27	13.62	13.16	↻
143i	The number of deaths arising from accidental fires in dwellings per 100,000 population	0.56	0.56	0	0.37	↻
143ii	The number of injuries arising from accidental fires in dwellings per 100,000 population	5.2	4.39	3.36	5.20	↻
144	The % of accidental fires in dwellings confined to room of origin	93.1 *	91.9	95%	93.86%	↻
146i	The % of malicious hoax calls not attended.	24.2%	29.5%	27.5%	35.35%	↻
146ii	The % of malicious hoax calls attended	75.8%	70.5%	72.5%	64.65%	↻
149i	The number of false alarms caused by automatic fire detection	3930 *	3341	2952	3240	↻
150	Expenditure per head of population on the provision of fire and rescue services	£43.22	£39.80	£42.57	£38.92	↻

KPI	Description	2009/10 Outturn	2010/11 Outturn	2011/12 Target	2011/12 Outturn	Progress against previous year
206i	The number of deliberate primary fires (excluding deliberate primary fires in vehicles) per 10,000 population	4.7	3.5	3.09	3.36	↻
206ii	The number of deliberate primary fires in vehicles per 10,000 population	5.1	3.1	2.35	3.26	↻
207	The number of fires in non-domestic premises (excluding sheds, garages and empty properties)	353	343	320.88	298	↻
208	The % of people in accidental dwelling fires who escape unharmed without fire authority assistance at the fire	91.2%	92.7%	95%	90.84%	↻
209i	The % of fires attended in dwellings where a smoke alarm had activated	47.5%	47%	45%	50%	↻
209iii	The % of fires attended in dwellings where no smoke alarm was fitted	33.5%	32%	35%	27.24%	↻

Equalities

Strand	Description	2010/11 Actual	2011/12 Target	2011/12 Actual
BME	LPI 065b: % of entrants to the whole of the organisation from BME backgrounds	0%	8%	0%
Disability/vulnerable people	LPI 066a: % of employee survey respondents anonymously declaring a disability	5%	2% (2010/11 target)	5% (2010/11 actual)
Disability/vulnerable people	LPI 066b: % of employees declaring a disability	3.9%	1.5%	3.13%
Disability/vulnerable people	LPI 066c: % of firefighter applicants who consider themselves to be disabled	5.6%	2%	5%
Disability/vulnerable people	LPI 066d: % of Control/non-uniformed applicants who consider themselves disabled	3.9%	6%	0%
Disability/vulnerable people	LPI 066e: % of HSCs delivered to high risk individuals	n/a	30%	13.10%
Gender	LPI 067a: % of entrants into operational roles that are women	16.7%	15%	0%
Gender	LPI 067b: retained % of entrants into operational roles that are women	13.3%	15%	0%
Gender	LPI 067c: wholtime % of entrants into operational roles who are women	20%	15%	0%
Sexual orientation	LPI 069a: % of employees declaring a sexual orientation	74%	30% (2010/11 target)	74% (2010/11 actual)
Sexual orientation	LPI 069b: % of employee survey respondents anonymously declaring their sexual orientation	85.8% (1.6% of respondents were lesbian, gay or bisexual)	60% (2010/11 target)	85.8% (1.6% of respondents were lesbian, gay or bisexual) (2010/11 actual)



FINANCIAL SUMMARY

2011/12

The figures shown on these two pages have been extracted from our financial statements and summarised to make them more accessible to readers. They are currently subject to audit. If you would like to know more about our finances, our full Statement of Accounts for 2011/12 will be published online as soon as the audit is complete and no later than 30 September 2012.

What we spent the money on

<i>Expenditure on core services and management of the Authority</i>	
	£000s
Community fire safety	4,835
Firefighting and rescue operations	33,529
Emergency planning and civil defence	123
Management and governance	684
Total net cost of services	39,171

The table above shows what we spent on our core services. In addition to this we have to fund the cost of other items such as interest and capital financing costs. Other accounting adjustments are not shown above but are required by law to ensure that council taxes are raised on a consistent basis across authorities.

Where the money came from

<i>The main sources of finance</i>	
	£000s
Revenue Support Grant	5,344
Council Tax Freeze Grant	580
Precept income	23,177
Share of non-domestic rates	17,290
Total income	46,391

Our spending on assets

<i>Expenditure to buy or upgrade major assets</i>	
	£000s
Property	804
Transport	1,817
Information technology systems	258
Total expenditure	2,879

Our cash flow

<i>Flows of cash in and out of the Authority</i>	
	£000s
Cash owned as at 1/4/11	1,199
Cash movements	2,019
Cash owned as at 31/3/12	3,218

- Revenue Support Grant is a Government grant funded from national taxation.
- Precept refers to part of the council taxes collected by the district councils and the City of Nottingham and paid over to us.
- Non-Domestic Rates are business rates collected by central Government and redistributed to authorities.

What we own and what we owe

<i>Assets held and used by the Authority as well as amounts owed, plus a summary of balances and reserves held as at 31/3/12</i>	
	£000s
Land and buildings	39,220
Vehicles, plant and equipment	7,571
Surplus assets	749
Assets under construction	3,366
Assets held for sale	95
Software	122
Stock	350
Cash	3,218

Assets held and used by the Authority as well as amounts owed, plus a summary of balances and reserves held as at 31/3/12

	£000s
Money owed to the Authority (due within one year)	14,910
Money owed by the Authority (due within one year)	(7,278)
Money owed by the Authority (due after one year)	(366,062)
Reserves not available for distribution	(23,520)
Pension reserve deficit	339,939
Usable reserves	(12,680)

Money set aside

For specific purposes or as a general reserve for unexpected events

	£000s
General reserve as at 1/4/11	5,524
Addition to general reserve in the year	1,595
General reserve as at 31/3/12	7,119
	£000s
Specific reserves as at 1/4/11	4,171
Use of specific reserves in the year	(974)
Addition to specific reserves in the year	564
Specific reserves as at 31/3/12	3,761
	£000s
Capital receipts reserve as at 1/4/11	25
Capital receipts applied in the year	(25)
General reserve as at 31/3/12	0
	£000s
Capital grant unapplied as at 1/4/11	0
Capital grant received	1,800
Capital grant unapplied as at 31/3/12	1,800
Total usable reserves as at 31/3/12	12,680

Further Information

This Annual Report is made available to the public through a number of different outlets across the county, including public libraries, council offices and GP practices. We also send copies to the local media.

Additional copies are available upon request, or the report can be seen on our website.

Nottinghamshire Fire and Rescue Service is always keen to hear what members of the public think of the service it provides.

If you would like to provide us with some general or specific feedback – either positive or suggesting ways we could improve our service to you – then please let us know by using one of the following methods to contact our Corporate Support team:



Telephone

0115 967 0880.



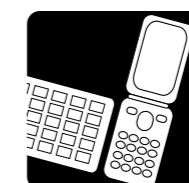
E-mail

enquiries@notts-fire.gov.uk



Website

www.notts-fire.gov.uk



Minicom

0115 967 5951.
(Standard charges apply)



Write a letter

Corporate Support,
Nottinghamshire
Fire and Rescue Service,
Headquarters,
Bestwood Lodge,
Arnold,
Nottingham,
NG5 8PD.



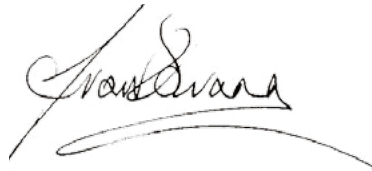
Fax

0115 926 1081.
(Standard charges apply)

“At Nottinghamshire Fire and Rescue Service we are working as an organisation to ensure that we provide the best service possible.

“We want the citizens of Nottinghamshire to judge how well we deliver that service to them. It’s citizens living in the communities we serve who, when in partnership with us locally, will tell us how well we are performing.

“We will continue to develop our high quality response service and reduce the risk right across the community at work, at leisure, at home, and as people travel around our city and county. Finally, we will continue providing an excellent service and value for money to residents and visitors in the heart of the East Midlands.”



Frank Swann, **Chief Fire Officer**

Nottinghamshire Fire and Rescue Service recognises the diverse make up of the county and is therefore committed to equality and fairness.

If you require this information in an alternative version, such as large print, Braille or audiotape, or help understanding it in your language, please contact the Corporate Support department in one of the ways set out on page 27.



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities